

PROSTART LIMITED LIFETIME WARRANTY

REMOTE STARTERS:

As the manufacturer, DIRECTED ELECTRONICS, CANADA INC. ("Directed") warrants to the original consumer purchaser only (**non-transferable**) that the remote starter module (control box) shall be free from defects in materials and workmanship **for as long as the original consumer purchaser continuously owns the vehicle in which the remote starter was originally installed**, as specified below:

- 1) For the first year after the date of purchase, as specified by the date on the original proof of purchase, Directed will replace the remote starter module free of charge with a new remote starter module. Consumers shall provide a copy of the proof of purchase at the point of purchase for the exchange to take place. The remainder of the coverage period of the original warranty will apply to the new module.
- 2) For the second year after the date of purchase, as specified by date on the original proof of purchase, Directed will replace the remote starter module free of charge with a repaired or refurbished remote starter module. All product returns to Directed for warranty service require a Return Merchandise Authorization (RMA). This RMA must be issued prior to returning product to Directed. Products returned without this RMA number will be refused & returned to you at your expense. Consumers shall send the module (only) and a copy of the proof of purchase, freight prepaid, along with their name, address and telephone number, to the PROSTART SERVICE CENTER for the exchange to take place. **MODULES RETURNED TO THE POINT OF PURCHASE AFTER THE ONE-YEAR REPLACEMENT PERIOD WILL NOT BE ACCEPTED.** A module will be returned to the consumer, freight collect, within 4 weeks of receipt of the module. The remainder of the coverage period of the original warranty will apply to the exchanged module. Directed will not be held responsible for modules sent without a proof of purchase. Directed will not be held responsible for modules lost or damaged while in transit.
- 3) For the third year and any consecutive year after the date of purchase, as specified by the date on the original proof of purchase, Directed will provide to the original consumer purchaser a repaired or refurbished remote starter module, for a repair and shipping/handling charge of \$45.00 plus applicable taxes, a cheque or money order made payable to DIRECTED ELECTRONICS CANADA INC must accompany the remote starter module. A module will be returned to the consumer, freight prepaid, within 4 weeks of receipt of the module. Directed will not be held responsible for modules sent without a cheque or money order and/or proof of purchase. The consumer should follow the same procedure as in (2), and all conditions apply as in (2).

ACCESSORIES:

Directed warrants to the original consumer purchaser only (**non-transferable**) that it will replace any Directed accessory part for a one-year period from date of purchase. Accessories will only be replaced if proven defective in material or workmanship, and if, when the accessory is returned to the point of purchase, the retailer is provided with a copy of the proof of purchase.

THE WARRANTY IS VOID IF:

- 1) The product has been damaged, altered in any way or tampered with, without the explicit written consent of a Directed technician. For remote starter modules, this includes the opening or removal of the plastic covering of the module, or the removal or alteration of the barcode label on the plastic covering of the module.
- 2) The product is damaged due to accident, fire, flood, shipping and handling, misuse, neglect, or other conditions beyond the control of Directed.
- 3) The product has been installed or repaired by anyone other than a certified technician.
- 4) The product has been improperly installed or used.

THE WARRANTY DOES NOT COVER:

- 1) Batteries.
- 2) Scratched or worn transmitter cases.
- 3) Installation and/or removal charges for all remote starter modules and accessories.
- 4) Shipping and handling charges incurred for product exchange or replacement.
- 5) Any material damages other than to the product itself.
- 6) Harnessing, L.E.D. lights, switches, inverters, relays, etc.

THIS LIMITED LIFETIME WARRANTY SHALL CONSTITUTE THE SOLE LIABILITY OF DIRECTED FOR OUR PRODUCTS, AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. THERE ARE NO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NO PERSON, FIRM OR CORPORATION IS AUTHORIZED TO ASSUME FOR DIRECTED ANY OTHER LIABILITY WITH RESPECT TO THE SALE OR USE OF OUR PRODUCTS. DIRECTED'S LIABILITY, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR ANY OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT FOR DAMAGE IS THE BASIS OF THE CLAIM. UNDER NO CIRCUMSTANCE WILL AUTOSTART, ITS DISTRIBUTORS OR THEIR AGENTS BEAR ANY LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

The parties hereto elect that any dispute regarding the present document be submitted to the appropriate Court located in the Province of Quebec, District of Montreal. The parties hereto agree that this document is governed by and interpreted in accordance with the law of Quebec. If the purchaser is located in a province of Canada other than Quebec, all matters dealing with the warranty of quality will be governed by and interpreted in accordance with the law of Ontario. If the purchaser is located outside Canada, all matters dealing with the warranty of quality will be governed by and interpreted in accordance with the United Nations Convention on Contracts for the International Sale of Goods (the "Vienna Convention").

PROSTART SERVICE CENTRE / WARRANTY PROGRAM
5764 Paré
Montréal, Québec, H4P 2M2

Phone: 1-877-925-6243 (Return Merchandise Authorization and/or Warranty- related questions only)